

MITEL

Superset | 4015

Affordable multi-line digital display business telephone providing user-programmable access to features/functionality of Mitel® SX-200® and Mitel SX-2000® PBX business telephone systems.



Users

For any user within the enterprise that requires information about calls they handle combined with access to more advanced PBX telephone system features. Ideal for technical support staff, office workers, sales, and customer service departments.

Call Handling Features

- 20-character digital display screen for displaying caller ID, call status and programming options
- On-hook dial
- Dedicated headset jack
- SuperKey programming for easy access to PBX telephone system features
- Seven programmable keys with LED indicators
- Limited Automatic Call Distribution (ACD) functionality
- Speed calling
- Placing calls on hold
- Transferring calls
- Setting up conference calls
- Voice mail access – large message waiting lamp

Ergonomic / Physical Features

- Tilting base
- Wall mount
- Small footprint – 8.9" x 8"
- Available in Dark Charcoal Gray

System Software Requirements

- Mitel SX-200: Mitel LIGHTWARE™ 17 or higher
- Mitel SX-2000: Mitel LIGHTWARE 29 or higher
- Mitel SX-200 IP Communications Platform (ICP): Release 1.0 or higher
- Mitel 3300 ICP: Release 5.0 or higher



it's about **YOU**

Description / Target User	Superset 4015	Superset 4025
	Affordable multi-line, entry level digital display set for technical office and contact center staff	Multi-line full function set for office workers, professionals, managers and contact center agents; basic conferencing set
PBX Support	SX-200 / SX-2000 / SX-200 ICP / 3300 ICP	SX-200 / SX-2000 / SX-200 ICP / 3300 ICP
Min Software	LW 17 / 29 / Rls 1.0 / Rls 5.0	LW 17 / 29 / Rls 1.0 / Rls 5.0
Speakerphone		•
Display Screen with Contrast Control	•	•
Backlit Display		•
Half Duplex Handsfree Operation		•
On-hook Dial	•	•
Softkeys (Context-Sensitive)		•
Dedicated Headset Jack	•	•
SuperKey Programming	•	•
Off-hook Voice Announce		•
Send / Receive Direct Page	•	•
Speed Calling	•	•
Call Forward	•	•
Call Hold (Place / Retrieve)	•	•
Call Transfer	•	•
ACD Agent	limited functionality	•
ACD Supervisor		•
Last Number Redial	•	•
Conference Call Setup	•	•
Do Not Disturb	•	•
Large Message Waiting Lamp	•	•
Firmware Download		•
Wall Mount	•	•
Number of Programmable Keys	7	14
Max Number of Line Appearances	7	14
PKM 48 (min S / W LW 17 Rel 3 / LW 29 Rel 2)		*
PKM 12 (min S / W LW 17 Rel 3 / LW 29 Rel 2)		**
AIM		•
* 2 PKMs per set on SX-2000 and SX-200 ** 1 PKM per set on both SX-200 and SX-2000		

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