

Repartee® for Windows® Key Benefits

- 1. Speech Access to Voice Mailbox** – By speaking simple commands into any telephone, users can navigate their voice mailbox and change personal options with the Repartee® for Windows® system's powerful speech recognition technology. Instead of struggling for the DTMF buttons on a mobile phone or memorizing a set of codes to play or forward a message, users can apply simple and intuitive speech commands to interact with the Repartee for Windows system.
- 2. Text-to-Speech Reading of E-mails** – With the Repartee for Windows system's e-mail integration package, users can have 24-hour, two-way access to their Microsoft® Exchange®, Lotus® Notes® or Novell® GroupWise® e-mail messages without a laptop or modem connection. They can handle e-mail over the telephone just like voice mail. In addition, users can listen to any e-mail message using text-to-speech conversion, and then record a reply that is sent either as a voice mail message or an e-mail with a WAV file attachment. Users can also reply, redirect, save, and delete e-mails simply by using the touch-tone keypad on the telephone or through voice commands, making them more efficient and accessible when away from the office.
- 3. ViewMail®, ViewMail for Microsoft Messaging, ViewMail for Lotus Notes, and ViewMail for GroupWise** - Optional Visual Messaging applications allow users to visually manage their messages from the desktop PC. Users can organize and sort messages on the desktop screen in any order and see details about them at a glance from their inbox.
- 4. ViewCall® Plus Call Control** – Optional ViewCall Plus call control application gives users total control over incoming and outgoing telephone traffic by managing calls on a PC via a Windows graphical user interface. Users can dial, answer, transfer, hold, screen, and even conference calls with the click of a mouse.
- 5. Mailbox Manager** – The new Web-based interface allows users to configure and control personal mailbox settings via a Web browser in addition to using the telephone user interface. With Mailbox Manager, users can modify greetings, security codes, notification, groups, conversation preferences, and much more directly from their PC.
- 6. Hospitality** – The Hospitality feature package impresses hotel guests with professional voice mail services, including up to 23 optional guest languages, automated check-in/check-out, personalized greetings, guest initiated wakeup calls, and custom guest welcome messages. Enhanced Hotel Guest group messaging and distribution as well as wake up call tools give hotel voicemail administrators more value for their customers.
- 7. ActiveNet® Networking** – The ActiveNet networking package improves employee efficiency by allowing businesses to exchange messages between multiple networked locations, using the AMIS, enhanced AMIS (PlusNet™) or VPIM protocols.
- 8. ActiveFax®** -- The optional ActiveFax feature package offers voice processing and fax capabilities in one easy-to-use system, giving users a powerful combination of voice mail, automated attendant, and audiotext coupled with complete facsimile functions. ActiveFax provides simple, direct facsimile transmission from outside callers to the fax mailbox. Using fax-store-and-forward capabilities, incoming faxes are sent directly to a personal fax mailbox until users retrieve them. Using the telephone user interface, users can quickly and easily deliver the fax to any fax machine or save it for future transmission.
- 9. ViewFax™** -- Optional ViewFax feature package eliminates fax gridlock and streamlines the faxing process by allowing users to send and receive faxes from their desktop computer using ViewMail, ViewMail for Microsoft Messaging, ViewMail for Lotus Notes, or ViewMail for GroupWise. By sending

faxes directly to a desktop instead of a fax machine, ViewFax gives users complete control over all documents, ensuring that security and privacy are preserved.

With ViewFax's Print-to-Fax capabilities, users can send faxes anywhere without leaving their desk. They simply load the Print-to-Fax driver on their desktop. To fax a document, users then select the Print command from the application they're working in and choose the Print-to-Fax driver. After faxing the document, users will receive a notification of successful or failed delivery in ViewMail, ViewMail for Microsoft Messaging, ViewMail for Lotus Notes, or ViewMail for GroupWise. The delivery will include the intended recipient's fax number, CSID of the fax machine, date and time the fax was sent, and the number of pages that were successfully sent.

- 10. Windows Server™ 2003 Operating System Support**– The Repartee for Windows product leverages the power, reliability and scalability of the Windows Server 2003 operating system. Windows Server 2003 provides many of the disk maintenance utilities users are already familiar with and eliminates the need to learn new software interfaces.
- 11. Intuitive Windows-based System Administration** – By using the Windows-based system administration console, the Repartee for Windows system can be administered from any Windows PC on the LAN. This console is intuitively designed and is accessible via an IP connection.
- 12. Advanced Automated Attendant** – This feature answers and routes incoming calls automatically, allowing the receptionist to give better personal service to callers who need it most. Callers can reach a subscriber directly by dialing his/her extension number during the opening greeting.
- 13. Robust Telephone Integrations** – Over 200 analog, serial, digital, T-1, and IP integrations ensure that the Repartee for Windows system works well with almost any telephone system. Repartee for Windows is one of the only unified messaging products on the market with IP integration to the Mitel 3300 phone system using the MiTAI protocol. In addition, the Switch Selector utility makes integration easy for every installer by optimizing Repartee for Windows for the telephone system.
- 14. Intuitive and Intelligent Telephone User Interfaces** – Multiple conversational interfaces give both first time and experienced users immediate access to the Repartee for Windows system via the telephone. By using the *1 for Yes, 2 for No™* option, users can access all functions by responding to simple yes-and-no questions. To quickly jump to specific options or features using the numbered keypad, subscribers can use the powerful and flexible Menu Mode conversation.
- 15. Multilingual Prompt, Speech Recognition, and Text-to-Speech Languages** – Businesses can choose from up to 23 international prompt sets, including United Kingdom English, Australian English, Spanish, German, and French, to meet the language needs of their employees and customers.
- 16. Unlimited Customization** – By using the Repartee for Windows system's transaction boxes, an unlimited number of menus can be created to best suit an organization's needs. The systems can route callers to different departments, submenus, interview boxes, or play detailed audiotext messages.
- 17. Customizable Voice Prompts** – Repartee for Windows prompts can help personalize a company's first point of contact with its customer and can be re-recorded conveniently on site.

###