



Frequently Asked Questions

1. What is Reception®?

Reception is an all-new, small business voicemail system from Active Voice. It features proven Active Voice software, Intel® Dialogic® voicebrick hardware and 2- and 4-port configurations.

2. How much does Reception cost?

Reseller cost can vary depending on your individual relationship with Active Voice. Reception is very competitive from a price and functionality perspective. Contact your Active Voice Regional Manager for pricing or give us a call in Seattle at 888-387-4340.

3. Which Phone systems does Reception integrate with?

As with our other quality voicemail systems, we have taken steps to ensure that Reception integrates with over 200 major phone switches, including: NEC, Nortel, Panasonic, Philips, and Toshiba. Reception features both analog and serial integrations.

4. How much storage is offered on Reception?

Up to 8 hours of storage is offered on Reception's flash memory when one set of language prompts is loaded. This enables small businesses to archive 960, half-minute voicemail messages.

5. Is there an upgrade path to other Active Voice products?

Yes. Reception can be upgraded to other Active Voice products. Active Voice rewards return customers with discounts on other products within the Active Voice product family.