



Sending an ActiveNet message using TelANophy's ViewMail Module.

Active Voice is a world leader in unified messaging and computer telephony software solutions. The Seattle-based company has been in business since 1983, and has offices in Australia, Canada, China, France, Germany, Italy, Sweden, The Netherlands, and the United Kingdom. With more than 95,000 systems installed in virtually every kind of business in over 60 countries, Active Voice develops technology that helps businesses communicate better—with people in the same office, across town, in the next time zone, on the other side of the planet. Active Voice's sophisticated, friendly technology makes everyone more productive and efficient.

ActiveNet is a multi-site messaging package for Repartee VP and CTI that makes international business communications faster, easier, and more affordable. By linking multiple voice processing systems into a single network, ActiveNet shatters the messaging barrier between offices, enabling users to communicate easily with fellow employees in the next office or on the next continent.

ActiveNet is ideal for companies that communicate via long distance with regional offices, vendors, or customers who have their own voice mail systems. Providing two-way communications with remote sites, ActiveNet offers many powerful messaging features that improve interoffice communications and reduce messaging costs.

Efficient Universal Messaging

Multi-site messaging provides an affordable, easy-to-use communications link between your main office and networked voice mail systems all over the globe. Instead of playing telephone tag with people in other time zones, ActiveNet users simply leave a voice mail message. Information is transmitted clearly and concisely 24 hours a day.

ActiveNet makes sending messages to another country just as easy as sending

them to someone in the same building. To send messages to any remote site, users simply enter a few touchtones to select the destination and recipient. The message delivery conversation is so intuitive that subscribers can use all remote messaging features instantly; they can send, redirect, delete, skip, save, or reply to remote messages quickly from any touchtone telephone.

Items that require immediate attention can be marked urgent for instant transmission. Non-urgent ones are collected by the Repartee system and sent in groups when long distance rates are lowest or at any scheduled time. Messages can be marked private to ensure confidentiality, and users can request a return receipt to verify delivery.

ActiveNet's group messaging capabilities let subscribers contact several people at once. Groups can contain subscribers from both local and remote sites; just select any group or individual and send the message.

ActiveNet users can also control remote messages from their PCs with the optional TelANophy® ViewMail® module. ViewMail shows all subscribers from networked Repartee systems on one screen and lets you send messages to any of them with a few mouse clicks. When ViewMail subscribers receive an incoming message, they can

identify the sender at a glance by name and location.

ActiveNet has several other features that provide added security and control over communications. To keep all messages secure, networked systems identify each other before transmission. To control costs, each subscriber's access to remote subscribers and groups is supervised by the system manager. And to help with maintenance, ActiveNet generates usage reports and displays transmission information at the console.

PlusNet™ Networking

When multiple Repartee systems are linked together, ActiveNet uses Active Voice's PlusNet protocol to provide enhanced networking capabilities. PlusNet adds many advanced messaging features that are important for clear, secure communications.

These include urgent and private messages, unlimited number of messages per call, unlimited number of recipients per

message, and unlimited message length. PlusNet also provides time stamps, return receipts, and message announcement using the sender's voice name. With these capabilities, subscribers have complete control over all messages—both local and remote.

PlusNet makes many of Repartee's powerful subscriber-to-subscriber messaging features available for remote sites. Remote messages can be cancelled, rerecorded, or updated until they're transmitted, and messages from remote subscribers are announced with a recorded voice name.

PlusNet also minimizes system maintenance by running automatic directory updates. When you add or change subscribers on one system, all other sites are changed automatically.

ActiveNet connects Repartee to network-compatible voice mail systems from other manufacturers using the AMIS (Audio Messaging Interchange Specification) analog protocol. This industry-standard protocol provides essential voice mail

functionality, so you can communicate with other AMIS-compliant systems.

Reduced Costs

ActiveNet not only improves messaging—it also reduces communications costs. Instead of dialing long distance during business hours, users can leave messages for people at remote sites at any time. Non-urgent messages are delivered when rates are low, significantly reducing communications costs.

By linking your Repartee to the rest of the world, ActiveNet extends the boundaries of your communications system and your business.

System Requirements

ActiveNet's PlusNet protocol requires current Repartee software. ActiveNet systems using the AMIS protocol can communicate with any AMIS-compliant voice processing system, including Replay® Plus and Repartee systems using Active Voice's RNET networking.

Features

	AMIS	PLUSNET		AMIS	PLUSNET
Send, receive, and reply	x	x	Future messages	x**	x
Send and receive messages during the same call		x	Time stamp reflects time of message transmission	x	
Send messages to subscribers	x	x	Time stamp reflects time message was recorded		x
Send messages to groups		x	Notification of message not received	x	x
Identify subscribers by extension	x	x	Error notification: console and voice error notices	x	x
Identify subscribers or groups by name		x	Directory update: automatic and manual		x
Hear sender/receiver's voice name		x	Maximum number of messages per call	9	Unlimited
Urgent messages	x*	x	Maximum number of recipients per message	1	Unlimited
Private messages		x	Maximum message length (in minutes)	8	Unlimited
Return receipt: time of message transmission	x	x			
Return receipt: time message was received		x			

*Messages are transmitted immediately, but the subscriber is not told the message is urgent.

**The receiving subscriber is not told the message was pre-recorded.



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